#### **SEXUAL VIOLENCE WORK PLAN FY 201?-201?**

**Center Name: Center** 

County(ies) Served: Happy County

**Project Goal 1:** The Center will provide the highest quality safe and confidential services that are free and easily accessible to victims of sexual assault throughout Happy County

Project Objective 1.1: To provide crisis counseling, crisis intervention, advocacy and information/referral services to # adult victims

for # hours, and connect these clients to other services

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
Provide crisis intervention through:  • 24-hour crisis counseling and referral services  • 24-hour emergency response to victims at hospital, county and magisterial courts, and police departments  • Walk-in crisis counseling	Adult victims of sexual violence (female, male, transgender)	(#) adult victims for (#) hours, using case logs and ETO entries documenting each crisis intervention and counseling activity	Continuing	Volunteers; SA Counselors	Program Director	July 201?- June 201?
Provide counseling through:  Trauma-informed individual crisis counseling Group counseling 24-hour hotline counseling Court accompaniment and		<ul> <li>Of the (#)         victims who         receive a         SART         response at         the hospital,         75% will be</li> </ul>				

orientation	connected to other services (determined using ETO)		
Provide Individual advocacy through:  • 24-hour support and referral  • Referrals to community agencies  • Court orientation, accompaniment, and advocacy with the justice systems	(#) Adult     Victims     receiving     each     individual     advocacy     activity using     case logs     and ETO     Entries     documenting     service		

**Project Objective 1.2:** To provide crisis counseling, crisis intervention, advocacy and information/referral services to (#) child victims for (#) hours

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
Provide crisis intervention through:  • 24-hour crisis counseling and referral services • 24-hour emergency response to victims at hospital, county and magisterial courts, and police departments • Advocate response to the Child Advocacy Center as part of the Multidisciplinary team • Walk-in crisis counseling  Provide counseling through: • Trauma-informed individual crisis counseling • Group counseling • Group counseling • Court accompaniment and orientation  Provide Individual advocacy through: • 24-hour support and referral	Child victims of sexual violence (female, male, transgender)	<ul> <li>(#) child victims for (#) hours, using case logs and ETO entries measuring each activity listed</li> <li>Of the (#) child victims who receive an advocate or other crisis response at the Child Advocacy Center, 75% will be connected to other services (determined</li> </ul>	Continuing	Counselors, Volunteers, Advocates	Program Director	July 201? – June 201?

Referrals to community	using ETO)		
agencies	daling E10)		
_			
<ul> <li>Court orientation,</li> </ul>	(#) Obital		
accompaniment, and	• (#) Child		
advocacy with the justice	Victims		
systems	receiving		
	court		
	accompanim		
	ent for (#)		
	hours, using		
	case logs		
	and ETO		
	entries; (#)		
	Systems		
	advocacy		
	contacts for		
	(#) hours		
	(determined		
	using ETO)		

**Project Objective 1.3:** To provide crisis counseling, crisis intervention, advocacy and information/referral services to (#) significant others for (#) hours

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
Provide crisis intervention through:  • 24-hour crisis counseling and referral services • 24-hour emergency response to victims at hospital, county and magisterial courts, and police departments • Assistance with filing Sexual Violence Protection Orders • Walk-in crisis counseling  Provide counseling through: • Trauma-informed individual crisis counseling • Group counseling • Group counseling • Court accompaniment and orientation	Significant others of victims of sexual violence (female, male, transgender)	<ul> <li>(#)         significant         others for (#)         hours, using         case logs         and ETO         entries for         each crisis         intervention         activity listed</li> <li>(#)         significant         others for (#)         hours using         case logs         and ETO         entries for         each         counseling         activity listed</li> </ul>	Continuing	SA Counselors; Advocates	Program Director	July 201?- June 201?
Provide Individual advocacy through:  • 24-hour support and referral  • Referrals to community		<ul> <li>(#)         significant         others for (#)         hours using         case logs</li> </ul>				

agencies  Court orientation, accompaniment, and advocacy with the justice systems	and ETO entries for each individual advocacy activity listed	

Project Objective 1.4: To enhance and increase Center support group options for (#) adult survivors of sexual violence and their

significant others that meet service recipient needs

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Continue to promote our SA support groups throughout the community</li> <li>Continue with our current weekly format for group for female survivors</li> <li>Begin groups for male survivors by May of 201?</li> <li>Continue to meet with survivors who have an interest in joining a group</li> <li>Work with SA counselor and other participating staff to have well-trained, trauma-informed facilitation for both male and female survivor groups</li> <li>Provide group members with the opportunity to give feedback by administering the ESQ at the end of each group cycle</li> </ul>	Adult female, male, and transgender survivors of sexual violence and their significant others	<ul> <li>Records of (#) PSA's, Flyers, Ads and Social Media Outreach</li> <li>(# or %) Group participation according to group logs.</li> <li>(# or %) Participants indicate needs met and satisfaction as measured by the ESQ</li> <li>Training records of participating Staff</li> </ul>	Expanded	SA Counselor Education/ Training Staff	Program Director	July 201? – June 201?

**Project Objective 1.5:** To maintain a core group of volunteer Counselor/Advocates who provide high quality counseling and advocacy services to victims of sexual violence and their significant others that are consistent with the mission of the Center and PCAR standards

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Continue to conduct the Counselor/Advocate training twice per year for volunteers and paid staff</li> <li>Maintain approximately (#) volunteer advocates to staff the overnight and weekend hotline services</li> <li>Continue to provide structure for 6 hours per year of continuing education completed by volunteer counselor/advocates</li> </ul>	Victims and survivors of sexual violence and their significant others	<ul> <li>Counselor Advocate Training Records</li> <li>Volunteer records reflect a minimum (#) volunteers on staff</li> <li>Shift logs reflect that Hotline shifts are filled by volunteer C/A's over 85% of the time</li> <li>Continuing Education Records</li> </ul>	Continuing	Education/ Training Staff	Program Director	July 201? – June 201?

Project Objective 1.6: Maintain and improve the response of systems (judicial, health care, correctional facilities and others) to

victims of sexual assault via enhancement of Sexual Assault Response Team (SART) services

VICTITIS OF SEXUAL ASSAULT VIA ETITIAL			New,			
Activity(ies)	Target Population	Measurement	Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Meet semi-annually as a SART Systems         Coordination Group to review and enhance SART services</li> <li>Participate with SART Protocol trainings</li> <li>Support community collaborators as they comply with the updated SART Protocol</li> </ul>	Victims and survivors of sexual violence and their significant others	Minutes from meetings; record of trainings; completed updates to SA protocol	Continuing	Program Director	Executive Director	July 201? – June 201?

**Project Goal 2:** The Center will promote the highest quality of services to survivors, significant others and the Happy County community that are in accordance with the ethical standards of PCAR

Project Objective 2.1: The Center will promote awareness of, and practice according to, ethical standards in all interactions among

staff, volunteers, victims, board and community

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Executive Director (ED) will participate in the biannual volunteer training program classes dealing with ethical issues</li> <li>ED will coordinate with interview committees to include questions on ethical issues in the interview process for new staff and in the orientation of all new staff</li> <li>ED will schedule review discussions of ethical issues in the context of staff meetings twice a year</li> <li>ED will review the Ethics policy with the board annually</li> <li>Staff will address ethical issues as they arise as a routine part of staff meetings</li> </ul>	Center paid and volunteer staff, board members and community partners	<ul> <li>Volunteer training records</li> <li>Staff and volunteer orientation records; Signed ethics policies in all staff and volunteer files</li> <li>Records from staff trainings</li> <li>Minutes from board meetings</li> <li>Staff meeting records</li> </ul>	Continuing	Executive Director Program Supervisors	Board President	July 201? – June 201?

**Project Goal 3:** The Center will engage the community to expand and deepen understanding of sexual violence and its roots in society.

Project Objective 3.1: Increase awareness throughout our community of sexual assault issues and services, including prevention

programming, available at center. Specific attention paid to communicating that resources are available for all people.

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Establish yearly communication audits/reviews to assess messaging and methods across the organization</li> <li>Conduct a thorough review of our website, both content and design with the outcome being a redesign and new hosting platform.</li> <li>Continue to enhance and expand our Social Media presence by 25% over previous f/y through an aggressive and well strategized social media plan</li> <li>Submit regular press releases, monthly column and articles to area media outlets, including radio and TV stations and local</li> </ul>	Local media, community members, potential clients, underserved populations	<ul> <li>Audit documentation</li> <li>New website launched</li> <li>Social media plan developed; social media engagement and outreach records; compare google metrics from old and new site</li> <li>track and report number of press releases,</li> </ul>	· ·	Community Educator; Program Director; IT Staff	Executive Director	July 201? – June 201?
newspapers.  Be available and cultivate relationships with local		columns and articles				

media outlets so that we	track and report
are seen as experts in	outreach efforts;
topics related to sexual	number of
violence when interviews	requests for
or speakers are needed;	interviews;
provide (#) new interviews	number of
	interviews
<ul> <li>Distribute quarterly</li> </ul>	provided
announcements via social	
media, radio, TV, print and	Track and report
other mediums	quarterly
<ul> <li>Create and distribute 4</li> </ul>	announcements
new or updated media	announcements
materials referencing	Track and report
sexual assault and	number of
services available to	
	materials
hospitals, schools,	created,
businesses, religious and	updated and
community organizations	distributed
Participate in a minimum	
of (#) local events where	track and report
we can raise awareness of	participation in
our services and the	(#) local events
impact of sexual violence	
on our community	Minutes from
<ul> <li>Plan and execute a SAAM</li> </ul>	SAAM planning
campaign every April that	meetings;
capitalizes on our	printed publicity
partnerships throughout	materials;
the community and	copies of media
campus, engages new	coverage; follow
partners, and utilizes our	up evaluations
dedicated volunteer pool	from community
<ul> <li>Develop a way for clients,</li> </ul>	participants
victims, and others that	

are involved with our organization to safely share their stories with our community through the upgraded Center website.	"Survivor's     Corner" created     as part of new     Center website,     with enhanced     security/safety		

**Project Goal 3:** The Center will engage the community to expand and deepen understanding of sexual violence and its roots in society.

Project Objective 3.2: Provide opportunities for our community (individuals and organizations) to be involved in the prevention of

sexual violence by engaging with the work we do as a Center.

Activity(ies)	Target Population		Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Review and revise our Community Volunteer Training so that it better prepares trainees to represent the mission of our Center, and gives them the tools to engage others in the community around this issue</li> <li>Internally revise method for engaging with trained volunteers and giving them opportunities to participate in our work</li> <li>Attend (#) community events and design activities that allow for greater participation by attendees</li> <li>Expand our presence in the community by supporting and attending (#) events that can connect us to audiences we haven't traditionally engage with, including men, rural communities,</li> </ul>	Community members, non-traditional audiences	•	Revised community volunteer training completed Revised method for engaging volunteers created Collect surveys on new processes from 100% of trainees 90% or more of trainees surveyed feel they are better prepared to engage in the community 90% or more of trainees surveyed report more opportunities to participate in center work Development of volunteer processes	Expanded	Community Educator, Program Director	Executive Director	July 201? – June 201?

and the international	completed		
community	Track and report		
	number of events		
	including for non-		
	traditional		
	audiences		

**Project Goal 3:** The Center will engage the community to expand and deepen understanding of sexual violence and its roots in society. Click here to enter text.

Project Objective 3.3: Build upon existing and implement additional prevention programs for college students, adults and

professionals in the communities across Happy County.

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Create a comprehensive list of community programs or topics that we offer</li> <li>Create (#) materials (online, print) that market our programs and distribute them via the activities outlined in Objective 2.1</li> <li>Use existing relationships, and build (#) new ones to market the availability of these programs</li> <li>Work with (#) organizations and professionals to create or adapt training that more closely ties to their work or mission</li> <li>Continue to serve on or attend local committee meetings, boards and associations to share our mission and advertise the availability of programs; with a minimum of (#)</li> </ul>	College Students, Professionals, Mandated Reporters, local businesses, community groups, community members	<ul> <li>Record of Community programs document created</li> <li>Marketing materials created and distributed, track and report</li> <li>Track and report number of new and existing relationships used to market programs</li> <li>(#) requests from new programs or organizations; track and report improved ties to their mission</li> <li>Track and report number of contacts with local</li> </ul>	Continued	Community Educator	Program Director	July 201? – June 201?

contacts	committees and
	boards
Specifically focus on	Track and report
marketing Mandated	the number of
Reporter Training to	Mandated
groups that are defined by	Reporter
law as being mandated	trainings
reporters but may not	provided to
have received training	audiences listed
(ME's, coroner, funeral	
director, religious leaders,	
coaches, EMS, library	
employees, independent	
contractors, etc.) Provide	
a minimum of (#) new	
trainings	
Focus on specific outreach	comprehensive
to medical facilities and	list of medical,
local businesses, and	business and
continue to identify	subset groups
subsets of these groups	developed; (#)
that may be in need of	of materials
specific programs (bar	developed and
staff, hair dressers, etc.)	distributed; track
Develop and distribute (#)	and report
Outreach materials	
Begin to formalize our	• MOU
partnerships with Happy	established with
County college, to better	Happy County
define the way we work	College to
collaboratively with groups	outline
on campus to educate and	programming
prevent sexual violence,	that will be
and to promote the Center	available and

as an important resource for students that may need	delivered	
services.  Review all programs yearly	Record and track yearly program review activity	

**Project Goal 3:** The Center will engage the community to expand and deepen understanding of sexual violence and its roots in society.

**Project Objective 3.4:** Work with our local school districts to assess their prevention readiness and implement programming that matches the needs of the school and approach programming with the social ecological model in mind, specifically looking at the

individual, relationship and community level within the district or community.

	Expanded		Timeframe
<ul> <li>Create a comprehensive list of K-12 programs that we offer, both in school and out of school</li> <li>Create (#) materials (online, print) that market our programs and distribute them via the activities outline in Objective 2.1</li> <li>Develop one readiness assessment for one new school</li> <li>Maintain relationships with our current K-12 school contacts and begin or continue to engage them in conversations around prevention programming in effort to obtain (#) new requests for presentations</li> <li>Provide (#) K-12 prevention programs</li> <li>K-12 comprehensive programs list created</li> <li>(#) marketing materials created and distributed, track and report</li> <li>readiness assessment completed for one school</li> <li>(#) new program requests received, track and report</li> <li>(#) new program requests received, track and report</li> </ul>	ontinued Community Educator; Trained Volunteers	Program Director	July 201? – June 201?

Project Goal 3: The Center will engage the community to expand and deepen understanding of sexual violence and its roots in

**Project Objective 3.5:** Cultivate and enhance relationships with local service agencies, businesses, non-profits, system resources, the university, faith organizations, youth serving organizations and local government to become allies in the movement to respond to and prevent sexual violence in our community.

Activity(ies)	Target Population	Measurement	New, Cont., or	Position(s)	Supervisor	Timeframe
<ul> <li>Partner with minimum of         <ul> <li>(#) other agencies to                 deliver or develop                 programs</li> </ul> </li> <li>Engage at least (#) other                 partner organizations to                 contribute directly to the                  work we do, such as                  having their staff or                  volunteers trained as                  counseler/advecates or</li> </ul>	Human service agencies, youth serving organizations, community members	<ul> <li>(#) new people or organizations engaged directly with our work</li> <li>Develop and deliver (#) programs with partner agencies</li> </ul>	Expanded Continued	Program Director, Community Educator; Trained Volunteers	Executive Director	July 201? – June 201?
<ul> <li>counselor/advocates or community volunteers.</li> <li>Continue to serve on or attend local committee meetings, boards and associations to share our mission and advocate that sexual violence be a part of the conversation and to create allies that will help</li> </ul>		track volunteer and staff advocacy hours with local committees, board and associations				
<ul> <li>share that message</li> <li>Work with allies to encourage them share their experiences of</li> </ul>		Track number of shared experiences				

society.

interaction wi		from allies	
with this issue	e and how it	shared via	
affects our co	ommunities;	communication	
with a goal of	(#) shared	networks and	
experiences.	` '	other media	
·			
_	` '		

Project Goal 4: The Center will ensure that services are physically and cognitively accessible to victims of sexual violence

Project Objective 4.1: To enhance agency response and increase service accessibility for victims and survivors of sexual violence,

and their significant others, who have physical and intellectual disabilities

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Activities For Center Staff:         <ul> <li>Plan and implement one inservice training to strengthen work with people physical disabilities</li> <li>Plan and implement one inservice training to strengthen work with people with intellectual disabilities</li> <li>As a committee, continue to meet monthly for case management of client service needs specific to people with disabilities</li> <li>As a committee, continue to meet monthly to plan enhancement of outreach to people with disabilities</li> <li>Enhance skills of outreach teams providing services to people with disabilities, such as accompaniment and advocacy with mental health service providers, by offering to meet with teams to identify and problemsolve needs in this area; with a minimum of (#)</li> </ul> </li> </ul>	Victims, Survivors and Significant others with physical and intellectual disabilities	<ul> <li>One inservice         <ul> <li>Training for physical disabilities developed; training attendance records</li> <li>One inservice</li></ul></li></ul>	Continuing	Community Educator; Human Resources Staff	Program Director	July 201? – June 201?

meetings held	teams;
	needs
Promote organizational	identified
cultural competence for	and
work with and employment	addressed
of people with disabilities by	
developing Center job	Record of
candidate interview	HR staff
processes that support	development
people with disabilities	of job .
Provide (#) outreach	interview
materials to human service	process that
agencies and advocacy	supports
	people with
groups for people with	disabilities
disabilities	
Identify and implement ways	Track and
for persons with mobility	report (#)
limitations to access our	outreach
building in the safest and	materials
least restrictive way	developed
possible.	
· · · · · · · · · · · · · · · · · · ·	Track and
Identify and implement	report;
alternative means of	record of
communication using the	development
new phone system to	and
increase accessibility for	implementati
those who are deaf or hard	on for
of hearing, speak a	mobility
language other than English	access
or have other	
	Track and
communication needs.	report;
	record of

	alternate means of communicati on identified and implemented				
Activities for Center Board of Directors:  • Implement revised process for board member inclusion	<ul> <li>Revised process developed/implemented - Board Meeting</li> </ul>	Board of Directors; Executive Director; HR Staff	Board President	July, 201?- Dec. 201?	

**Project Goal 5:** The Center will ensure that Center is committed to racial equity as it attends to service delivery, outreach and staff development in a culturally competent manner.

Project Objective 5.1: To continue to train in racial equity to enhance service options and accessibility for people of color,

international/immigrant clients, the LGBTQI community and others.

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Continue to provide support for the work of the staff Disabilities         Committee and Anti-Racism Committee by incorporating regular activities and reporting at each team and staff meetings</li> <li>Continue to provide at least (#) on-site professional development opportunities per year for Board, staff and volunteers to enhance cultural competence, gender and racial equity in their work with people of color, the international/immigrant community, rural victims, people with disabilities and the LGBTQI community.</li> </ul>	Center Staff; Volunteers; Board of Directors	<ul> <li>Staff and team meeting minutes reflect support for Disabilities Committee and Anti-Racism Committee</li> <li>Records of (#) trainings in racial and gender equity provided</li> </ul>	Continuing	Community Educator	Program Director	July 201? – June 201?

Project Goal 5: The Center will ensure that it functions, as an organization, in a manner that supports racial equity

**Project Objective 5.2:** To assess and enhance the promotion of racial equity; increase access and improve service provision to a variety of underserved populations within Happy County, including participation in Center organization and governance

	1 1 1 1		Nou	T		
Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Ensure regular reporting to Board of Directors and full staff on the work of the Disabilities and Anti-Racism Committees</li> <li>Review expectations for cultural competence within the employee performance review process and add specific goals for improvement</li> <li>Review outreach and educational materials for culturally appropriate images and language and deleting those that are inappropriate</li> <li>Increase culturally appropriate and diverse images throughout the Center and Center materials</li> </ul>	Center Staff and Board of Directors	Board     Meeting     Minutes;     Reports to     staff and     Board of     Directors of     activities and     progress     Employee     Performance     Review;     general     goals and     progress     tracked in     report for     board     Outreach     materials     updated;     updates are     recorded and     tracked for     report	Continuing	Executive Director; Program Director; Community Educator	Executive Director; Board President	July 201? – June 201?

**Project Goal 6:** The Center will keep accurate records of services using ETO for recording/reports and for reporting to funders, enhancing our ability to collect and analyze data relative to accomplishing the mission of the Center in the area of sexual violence

Project Objective 6.1: To improve ease and accuracy of reporting to funders

Activity(ies)	Target Population	Measurement	New, Cont., or Expanded	Position(s)	Supervisor	Timeframe
<ul> <li>Continue to train on use of ETO, relaying updates to staff as we receive them</li> <li>Conduct weekly data quality reports and share needed corrections with staff members</li> <li>Share monthly stats reports at Leadership Team meetings as a validity check to ensure that stats are corresponding to empirical evidence</li> </ul>	All SA service recipients, community partners and funders	<ul> <li>Training         Records</li> <li>Monthly         reports, data         capture,         reporting</li> <li>Weekly data         quality         reports</li> <li>Leadership         team         meeting         minutes</li> </ul>	Continuing	Program Director	Executive Director	July 201?- June 201?